

SACS Housing Attendant™



Are you frustrated with all of the constant telephone calls?

You need to consider SACS Housing Attendant™, an innovative solution for routine telephone calls.

SACS' latest software innovation, SACS Housing Attendant™, is the perfect accompaniment to your housing agency. With the SACS Housing Attendant™ your agency can eliminate many hours on the phone answering routine questions.

SACS Housing Attendant™ is 100% automated and can give your applicants agency specific information on how to apply for housing and their waiting list position. In addition, current tenants can inquire on their current balance or future rent changes. The system supports English, Spanish or any other language to meet your agency's needs. All the applicant/tenant has to do is enter their SSN or HUD Alternate ID to retrieve this information.



To hear how it works call **256-397-1799** and use **123456785** for the SSN when prompted.



Have the new HUD regulations increased your workload? Why not use SACS Housing Attendant™ to answer your routine questions like waiting list position, rent amount and current balance.

No complicated installation necessary. A dedicated computer is not required; you can use one of your existing computers. You only need a dedicated extension or phone line. Voice over IP is available.



www.sacsinc.com

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SACS Housing Software has been delivering quality software applications and components to our customers for over 20 years. Our product has proven our commitment of delivering innovative software solutions and our ability to respond to the changing needs of public housing agencies. We back our products with a first class support team trained to provide timely, accurate and thorough responses to any support needs.

SACS Housing AttendantTM

Instructions for Demonstration:

- Dial 256-397-1799, listen for automated voice prompt.
- Press 1 for English.
- Press 2 to get your position on the Waiting List. Use 123456789 for the SSN when prompted.
- Press 3 for balance inquiries. Use 987654321 for the SSN when prompted.

Specifications:

- Windows XP or newer version of Windows.
- 512 MB Memory required.
- USB Port(s) for telephony hardware.
- Supports 1 to 4 Analog Lines.
- Telephony hardware available from SACS.
- For Analog lines, customer will need dedicated line(s) and/or extension(s).
- Voice Over IP with your compatible telephone system.
- Voice Over IP with direct dial number available. This option eliminates the need for a dedicated telephone line and equipment.

The photographs used in this document are not actors, but real people using SACS Housing Solutions. They understand the value of a full service, customer oriented company. Customer references and live demonstrations are available, just give us a call.



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